



OSWESTRY ACCESS GUIDE

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Disclaimer

The members of the Access Group are all volunteers. We have done our utmost to ensure that the information contained in this guide is accurate at the time of going to press, however changes and improvements are being made all the time. The information in this guide is provided for your convenience and is provided without responsibility on the part of Oswestry and District Access Group, or the publishers, for loss occasioned to any person acting or refraining from action as a result of any information provided in this guide. The shops, business premises and other buildings identified in this guide have accessible entrances; these entrances may be level or ramped. There are a few premises included that have facilities for the disabled that also have stepped entrances; these are indicated in the description. The guide also indicates those premises and businesses that have wheelchair accessible toilets.

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INTRODUCTION

Welcome to the second edition of the Oswestry & District Access Guide. The Guide contains a wealth of information concerning accessibility to local amenities shops, businesses, pubs, restaurants etc for use by local residents and visitors to the town. The Guide also contains a host of useful contact numbers such as doctors, hospitals, buses, train, and taxi services etc. A further copy of the Access Guide can be found on the Internet at www.access-oswestry.org.uk

We would welcome your input on any access issues you may have regarding parking, pavements and crossings, public and community transport, toilets and baby changing facilities, signage on the streets or pricing in the shops, the display height of essential goods and services, and the lack of level or ramped access into specific shops, business premises, and public buildings.

If you are a visitor we wish you a pleasant stay in Oswestry, however long you are here, and warmly invite anyone interested to join our activities. We meet in the Memorial Hall, Smithfield Street, from 10.30 – 12.00 noon on the second Tuesday of every month except August.

Contact Details

Telephone Geoff Forgie, Chairman,
Oswestry & District Access Group
On 01691 830662

E-mail: info@access-oswestry.org.uk
www.access-oswestry.org.uk

GUIDE TO SYMBOLS

Guide to Symbols used in the guide



Ramp



Accessible lift



Entrance accessible to wheelchair users



Accessible toilet



Facilities for hearing impaired visitors



Facilities for visually impaired visitors



Staff trained to help



Assistance bell



Named facility



Steps



Blue Badge Holders parking spaces



On Site Parking

EMERGENCY AND MEDICAL TELEPHONE NUMBERS

In an Emergency always dial 999

West Mercia Police (Non Emergency)	08457 444 888
West Mercia Police	Minicom: 0845 6000 303
Crimestoppers	0800 555 111
Shropshire Fire & Rescue Service (Community Fire Safety Advice)	01743 260260
Shropshire Fire and Rescue Service Brigade HQ	01743 260200
Flood Line	0845 988 1188

Hospitals

RJAH Orthopaedic Hospital, Oswestry	01691 404000
Royal Shrewsbury Hospital	01743 261000
Wrexham Maelor Hospital	01798 291100

Doctors Surgeries and District Nurses

Cae Glas Surgery, Church Street	01691 652929
Caxton Surgery, Oswald Road	01691 654646
Plas Ffynnon Medical Centre, Middleton Road	01691 655844
Willow Street Medical Centre, Willow Street	01691 653143
NHS Direct (24 Hr. Medical Helpline)	0845 46 47
District Nurses, Middleton Road	01691 668035

Dental Practices

Church St. Clinic, Church Street	01691 671441
Oswestry Health Centre, Victoria Road	01691 663410
Oswestry Dental Centre, Willow Street	01691 658114

Veterinary Surgeries

Border Vets, Maesbury Road	01691 670395
Representatives for The Peoples Dispensary for Sick Animals veterinary payment scheme (P.D.S.A.)	
Park Issa Veterinary Hospital, Salop Road	01691 670067

LOCAL AUTHORITY INFORMATION

Shropshire County Council

Shirehall

Abbey Foregate

Shrewsbury

Shropshire, SY2 6ND.

Tel: 0845 678 9000

www.shropshire.gov.uk

E-mail: customerfirst@shropshire.gov.uk

Oswestry Town Council

The Guildhall,

Oswestry,

Shropshire, SY11 1PZ.

Tel: 01691 680222 Fax: 01691 671080

www.oswestry-tc.gov.uk

Email: enquiries@oswestry-tc.gov.uk

Oswestry Borough Council

Castle View

Oswestry

Shropshire, SY11 1JR.

Tel: 01691 671111

24hr Emergency Number: 01978 264332

www.oswestry.bc.gov.uk

E-mail: GeneralEnquiries@oswestry-bc.gov.uk

Radar Keys are available from reception at the Oswestry Borough Council Offices at Castle View. Proof of disability is required

FACILITIES IN OSWESTRY

Oswestry Leisure Centre

College Road, Oswestry.

Telephone 01691 659349 Fax 01691 671007

E-mail: leisurecentre@oswestry-bc.gov.uk

Free parking for 140 cars with marked bays for Blue Badge Holders.

The leisure centre hosts a wide range of facilities and caters for people of all ages and abilities. There are changing facilities for people with special needs and accessible toilets. There are two swimming pools, which have hoists.

Sports Hall - 4 Badminton courts also used for 5-a-side football, netball, basketball, volleyball, and table tennis.

Squash Courts - 3 Banbury courts also available for table tennis, with viewing gallery.

'The Tone Zone' - providing new Technogym fitness equipment, inclusive for all user groups with fully qualified, caring and friendly instructors.

Open to people of all ages and abilities over 14 years.

Opening Hours: - Monday to Friday 8.50am to 10.30pm

Wednesday - 7am to 10.30pm

Saturday and Sunday – 8.30am to 7.30pm

Oswestry Cemetery

Cemetery Lodge, Victoria Road, Oswestry, SY11 2HU

Tel: 01691 652013

Opening times: Weekdays 8am to 9pm or sunset

Sundays: 1st April to 30 September 10am to 6pm

1st October to 31st March 10am to 4pm

Oswestry Register office

The Court Building, Holbache Road, Oswestry, SY11 1AH,

Tel: 0845 678 9016.

Opening times: 9.30am to 1.00pm, 1.30 to 4.00pm by appointment only.

PUBLIC TRANSPORT INFORMATION

Shropshire County Council publishes public transport leaflets containing bus timetables. Area guides, leaflets and monthly updates are available from any branch of Shropshire Libraries, Tourist Information Centres and Travel Centres. A County Wide Guide with all timetables may be consulted at any Shropshire Library.

Further Information

Please telephone 01743 253030, Monday to Friday

E-mail: passtrans@shropshire-cc.gov.uk

www.shropshire.gov.uk

Shropshire Traveline 0870 608 2 608

For public transport route and timetable information

Open between 07:00 to 22.30 hours daily

www.travelinemidlands.co.uk

Public Transport Information Text Phone 0870 241 2216

Travel Centres

Shropshire County Council sponsored Travel Centres are located in Oswestry and Shrewsbury to give information on all bus, express coach and train services throughout the County. As well as providing timetable information they will also help you plan your journey.

Oswestry Travel Centre

Oswestry Community Action

Qube,

Oswald Road

Oswestry

SY11 1RB

Transport enquiry line 01691 671571

E-mail: qube@wnsc.ac.uk

www.qube-oca.co.uk

LOW FLOOR BUSES SERVING THE OSWESTRY AREA

The service provider aims to operate Super Low Floor Easy Access buses on the following routes.

Service No.

- 2** Oswestry via Chirk to Wrexham.
This service stops at Gobowen Railway Station.
- 2A** Oswestry via Ruabon to Wrexham
- 53,** Oswestry – St. Martins - Welshampton
- 53A** The number 53 service stops outside the Orthopaedic Hospital, Gobowen.
- 63** Oswestry - Gobowen - Ifton Heath – Ellesmere
- 70** Oswestry –Whittington – West Felton - Nesscliffe – Montford Bridge – Bicton - Shrewsbury
The 70 service provides a regular 30 minute service Mondays to Saturdays and a 2 hour service on Sundays and Bank Holidays.
- D71** Oswestry - Llanymynech - Welshpool
- 402,** Oswestry Town Service
- 403** Oswestry Town Service
- 404** Oswestry Town Service
- 429,** Oswestry - Kinnerly -Wilcott - Shrewsbury
- 441** This service is available Wednesdays only and should be booked via the Qube
- 571** Oswestry - Llanymynech - Wilcott - Shrewsbury
- 576** Oswestry - Ruyton XI Towns - Baschurch - Shrewsbury

For further details contact Traveline on 0870 608 2 608.

Before making an unfamiliar journey it is advisable to check with Traveline.

Public Transport Information Textphone 0870 241 2216

Contacts for Oswestry Bus Operators

Arriva UK regional bus enquiries 0844 800 4411

E-mail enquiries @arriva.co.uk

www.arriva.co.uk

Tanat Valley Coaches 01691 780212

E-mail info@tanat.co.uk

www.tanat.co.uk

Qube Transport 01691 671571

OSWESTRY BOROUGH COUNCIL CONCESSIONARY TRAVEL SCHEME

From 1st April 2008 there will be a free fare Bus Pass for use on local buses throughout England. These will allow eligible people to travel free anywhere in England between 9.30am and 11pm, Monday to Friday and all day on weekends and Bank holidays.

To qualify for a free bus pass you must live in the Borough of Oswestry and be:

Over 60 years old

Disabled in any of the following ways:

People registered blind or partially sighted (BD8 form)

People registered deaf and/or with profound speech impairment

People with a learning disability

People who are not permitted to drive on medical grounds

People without use of both arms

People who have a disability that seriously impairs their ability to walk

For disabled people who are unable to transfer from their wheelchair or large scooter the Bus Pass also provides half price taxi fares from the following named Taxi companies only:

Berwyn Taxis 01691 652000

Jefferies Taxis 01691 656367 07710 622 785

Alternative to Bus Pass

A concessionary rate Senior Citizen's Railcard for people over 60 years old is available instead of the bus pass. The Railcard provides one-third off the price of rail travel on most rail services across the country.

A concessionary rate Railcard is also available for a disabled person under 60 years old that includes free rail travel vouchers. Contact the help line for details.

Concessionary Travel Help Line 01743 210336

Or visit your local council offices.

Application forms are available from:

Oswestry Borough Council, Oswestry Main Post office, Oswestry Town Council, Oswestry Leisure Centre, Oswestry Heritage Centre and the Qube Building, Oswestry.

The application form can also be downloaded from the borough council website: www.oswestrybc.gov.uk

COMMUNITY TRANSPORT

Qube Community Transport

We provide transport for:

People who have difficulty getting on or off ordinary buses

People who use wheelchairs

People who live a long way from a bus stop and don't have a car

How can I use the service?

Call our friendly transport team on the Qube transport enquiry line – they will take some details from you and ask you about your transport needs. Please give us as much notice as you can for your journey. We run from 10am – 3pm Monday to Friday. To use Qube transport services you must register as a member.

Qube Services

Dial-a-Ride · Shopmobility · Community Cars

Trips and outings · Transport Information · Group Bookings

Qube Shopmobility

To use Shopmobility you must become a member and have a short assessment. To avoid disappointment we ask you to book your scooter or wheelchair in advance.

For bookings, opening times and further details please contact the Qube transport enquiry line 01691 671571.

Qube

Oswald Road,
Oswestry,
Shropshire, SY11 1RB.

Tel: 01691 656882

Fax: 01691 680862

E-mail: qube@wnsc.ac.uk

www.qube-oca.co.uk

COMMUNITY TRANSPORT (cont)

The British Red Cross Transport Service

The service is available to anyone who needs transport assistance particularly those who live on their own and older people.

The service offers freedom and independence for people who cannot get about easily or use public transport. If your journey is a complicated one, they can also help planning it e.g. outside of the county. A driver with a private car (for those who can transfer) or an especially adapted vehicle (for those who need to remain in their wheelchair) can be arranged (subject to availability). A contribution based on mileage is normally requested. This is a national Red Cross service and for Shropshire the contact details are as follows

Shrewsbury Branch: - Tel. No. 01743 280070

Sutton Lodge, Betton Street, Shrewsbury, SY3 7NY.

Telford Branch: - Tel No. 01952 590240

The Poplars, Lightmoor, Telford, TF4 3QN.

Rail Travel Information

Train Operators in Shropshire

London Midland, P.O.Box4323, Birmingham, B2 4JB

Tel: 0845 602 4277, 0121 634 2040 www.londonmidland.com

Assisted Passenger Information Service Telephone 08706 09 60 60

Textphone 08457 07 80 51 e-mail: comments@londonmidland.com

Arriva Train Wales,

Brunel House, 2 Fitzalan Road, Cardiff, CF24 0SU.

Telephone 0845 6061 660 www.arrivatrainswales.co.uk

Assisted Passenger Information Service Telephone 0845 300 3005

Textphone 0845 7585 469 e-mail:

customer.relations@arrivatrainswales.co.uk

Wrexham and Shropshire

Telephone 0845 260 5233 www.wrexhamandshropshire.co.uk

E-mail: info@wrexhamandshropshire.co.uk

For all train service enquiries telephone:

National Rail Enquiries 08457 48 49 50

Textphone - 0845 60 50 600 www.nationalrail.co.uk

www.railtrack.co.uk

RAIL TRAVEL INFORMATION

Local Train Services

Gobowen Station: 01691 681010

The station platforms and ticket office are accessible to wheelchairs and disabled parking spaces are provided in the car park. There is an accessible toilet in the waiting room, key at ticket office. CCTV cameras monitor the station and car park.

Other Railway Services

The Severn Valley Railway Company operates steam train services between Bridgnorth and Kidderminster. Wheelchair accessible carriages are usually available please check before travelling. Tel: 01299 403816. www.svr.co.uk

Disabled Persons Railcard

The Disabled Persons Railcard allows you to buy discounted rail tickets. If another adult is travelling with you, they can also travel at the same discounted fare. This card is valid for 12 months.

Disabled Persons Railcard application help line:

Tel: 0845 605 0525

Textphone 0845 601 0132

E-mail: enquiry@atoc.org

Disabled Persons Railcard application forms are available from –

Disabled Persons Railcard Office

PO Box 163

Newcastle-upon-Tyne, NE12 8WX.

Or download from www.disabledpersons-railcard.co.uk

Senior Citizen's Railcard

The national Senior Citizen's Railcard provides one-third off the price of rail travel on most rail services across the country.

It is available from your Local Railway Station or through the Oswestry Borough Council Travel Concession Scheme.

TAXI SERVICES

Taxi passengers are advised to follow the taxi user code, which has been drawn up in conjunction with the Suzy Lamplugh Trust and the Department of Transport to safeguard the Taxi using public:

Book first.

Agree fare when you book.

Ask driver for proof of identity or check vehicle for licence plate.

Sit in back if unaccompanied.

Report problems to the local authority.

Complaints regarding either taxi drivers, taxis or the conduct of the operator should be addressed to

The Taxi Licensing Officer

Oswestry Borough Council

Castle View, Oswestry, SY11 1JR

Telephone 01691 677349

E-mail:licensing@oswestry-bc.gov.uk

Names and contact numbers of Wheelchair Accessible Taxis

Berwyn Cars 01691 652000

Jim Lloyd 07855 490 961

Jefferis Taxis 01691 656367 07710 622 785

Oswestry Taxis 01691 658658

Available 7am – 4.30pm Monday to Friday

G & J Taxis 01691 774132

Not available 8am - 9.30am, and 3pm – 4.30pm

Patient First Taxi Service 0870 383 0946

Note:

The law requires taxi drivers, minicabs and private hire vehicles to carry Guide Dogs, Hearing Dogs and other dogs trained to help the disabled. The dog must be allowed to stay with the owner and carried at no extra charge. The dogs should wear their harness or jackets showing the name of the training organisation.

ACCESSIBLE PARKING IN OSWESTRY

Central Car Park

Entrance in Salop Road (Height Restriction 2 metres)
24 Disabled Bays. Blue Badge Holders can park all day for a set fee. See notices for current parking charges. Wheelchair accessible ticket machine opposite the Memorial Hall (see map)

Smithfield Car Park

Entrance in Smithfield Street (Height Restriction 2 metres)
3 Disabled Bays. Parking free for Blue Badge Holders

Time limit 2 hours

Horsemarket Car Park

Entrance in Chapel Street
8 Disabled Bays. Parking free for Blue Badge Holders

Time Limit 2 hours

Festival Square Car Park

Entrance in Smithfield Street
4 Disabled Bays. Standard car park charges apply

Short Stay car park

Oak Street Car Park

Entrance in Oak Street (Height Restriction 2 metres)
16 Disabled Bays. Standard car park charges apply

Beatrice Street Car Park (Somersetfield)

Entrance in Oswald Road
6 Disabled Bays. Standard car park charges apply

Oswald Road Coach Park

Entrance in Oswald Road
5 Disabled Bays. Standard car park charges apply

One fee all day

Car Park Concessions for Blue Badge Holders only apply when parked in the marked bays and Blue Badges must be displayed.

There are Disabled Parking Bays on the following streets; Arthur Street, Beatrice Street, Church Street, Oswald Road and Willow Street.

BLUE BADGE PERMIT INFORMATION

Where to apply for a badge or obtain an application form:

The Blue Badge Service

The Disability Resource Centre
Lancaster Road
Shrewsbury
SY1 3NJ

Tel: 0845 678 9000

More information is available from the Shropshire County Council website at: www.shropshire.gov.uk/disability.nsf.

An application form can be downloaded from this site.

Remember you will need to supply 2 passport-sized photographs with your application.

Motability Car Dealers in Oswestry

Arthurs

Lower Brook Street
Tel: 01691 652235
Vauxhall
www.arthurscars.co.uk

Roy Evans Garage

Willow Street
Tel: 01691 652301
Peugeot
www.royevans.co.uk

Inchcape

Victoria Road
Tel: 0845 125 5658
Volkswagen
www.inchcaperetail.co.uk

J. T. Hughes

Victoria Road
www.jthughes.co.uk
Honda
Tel: 01691 653491
Mitsubishi, Seat
Tel: 01691 663999

Furrows

Whittington Road
Tel: 01691 654141
Ford, Kia, Mazda, Skoda
www.furrows.co.uk

VOLUNTARY SERVICES AND COMMUNITY SUPPORT GROUPS

Citizens Advice Shropshire, 16 Lower Brook Street
Tel: 08444 99 11 00

Connexions, Upper Brook Street
Tel: 080 800 13 2 19
E-mail: connexions-oswestry@shropshire.gov.uk
Tel. 01691 659111

Eastern Oswestry Community Centre
Tel: 01691 658164
E-mail: eocg@btconnect.com

Helping Hand (Oswestry Branch)
Tel: 01691 656193

Kingswell Community Centre, Arthur Street
Tel: 01691 655126
nigel.evans@kingswellcentre.co.uk
Fax: 01691 654064

M. S. Society (Oswestry Branch)
Tel: 01691 662123

Osca, The Memorial Hall, Smithfield Street,
Tel: 01691 671700
E-mail: admin@citizenadvocacyshropshire.gov.uk
Fax 01691 671700

Oswestry Youth Café, Queen's Building, Oswald Road
Tel: 01691 656559
E-mail: oyc@hotmail.co.uk

Oswestry Youth Service, Centre North West, Oak Street
Tel: 01691 654175

Qube, Oswald Road
Tel: 01691 656882

NATIONAL INFORMATION HELP LINES

A4U (Formerly Dial UK) Shropshire
Tel: 0845 6025561
Independent advice and advocacy
Minicom: 0845 6025561

Age Concern Shropshire
Tel: 01743 233123
E-mail: enquiries@ageconcernshrops.org.uk
Fax: 01743 248848

Benefits for People with Disabilities
Tel: 0800 882 200
E-mail: BEL-Customer-Services@dwp.gsi.gov.uk
Textphone: 0800 243 355


Disability Living Allowance Helpline
Tel: 08457 123 456
E-mail: DCPU.Customer-Services@dwp.gsi.gov.uk
DCPU.Customer-Services@dwp.gsi.gov.uk
Textphone: 08457 224 433

DVLA, Disabled Drivers Help line
Tel: 0870 240 0009
E-mail: drivers.dvla@gtnet.gov.uk
Textphone: 01792 766 366


Help The Aged Senior Line
Tel: 0808 800 6565
E-mail: seniorline@helptheaged.org.uk
Textphone: 0800 269626

Radar
Tel: 020 7250 3222
E-mail: radar@radar.org.uk
Minicom: 020 7250 4119

SHOPS WITH ACCESSIBLE ENTRANCE

All premises have level or ramped entrances. Those marked with a  have limited space for wheelchairs and assistance may be required.

Accountants

DRE Accountants, Lower Brook Street	Level access at rear
Garner Pugh & Sinclair, Salop Road	Level access at rear
Morris, Cook & Company, Salop Road	
Tillings, Middleton Road	
Turner Chartered, Accountants Salop Road	Level access at rear

Amusement Arcade

Cascade	Bailey Street
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Angling Supplies

Morgan's	Castle Street
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Architects

Whitmore Humphreys	Willow Street
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Artists Materials

Lawrence Direct	Church Street
Paperway	Church Street

Baby Clothes and Accessories

Gooseberry Boutique	Leg Street
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Bakers

Bakers Oven	Church Street	
Sayer's Bakery	Cross Street	

SHOPS WITH ACCESSIBLE ENTRANCE cont

Banks

Barclays	Cross Street			
Audiotape, Braille & Large Print on request				
HSBC	Church Street			
Audiotape, Braille & Large Print on request				
Power Assisted Door				
Lloyds	Church Street			
Audiotape, Braille & Large Print on request				
Automatic Door				
National Westminster	Church Street			
Audiotape, Braille & Large Print on request				
Automatic Door				

Barbers

Icon Men	Cross Street
Hi-Style Barber Shop	Church Street
Sweeney Todd	Leg Street

Beauty Salons

Beauty & The Beach	Beatrice Street
Sundeck Beauty Salon	New Street
Top to Toe	Willow Street

Bookmakers

Coral	Cross Street
Corbett	New Street
Totesport	Willow Street

Bookshops

Oswestry Christian Bookshop	Lower Brook Street
W.H. Smith	Cross Street

Body Piercing / Tattoos

Wizard Tattoo	Beatrice Street
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SHOPS WITH ACCESSIBLE ENTRANCE cont

Bridal Wear

Shropshire Bridal Centre Leg Street

Butchers

Battams Beatrice Street ●

Building Societies

Britannia Willow Street  
 Audiotape, Braille, Large Print on request

Nationwide Church Street  
 Audiotape, Braille, Large Print on request
 Power Assisted Door

West Bromwich Church Street   
 Audiotape, Braille, Large Print on request

Cafes / Tea / Coffee Rooms

Aroma Bailey Street ●

Bakers Oven Church Street ●

Bromley's Café Willow Street ●

Costa Church Street

E/Js Café Market Gate

Its Not Just Coffee Salop Road

Milanos Old Chapel Court ●

Pickles & Co. Smithfield Street ●

Sayer's Bakery Cross Street ●

Cards & Gifts

Card Outlet Bailey Street

Clintons Cards Cross Street

Card Warehouse Bailey Street

Carpets & Flooring

CarpetRight Salop Road ●

Hayward Flooring Castle Street ●

KB Carpets Bailey Street ●

SHOPS WITH ACCESSIBLE ENTRANCE cont

Car Parts & Accessories

ATS Tyres	Oswald Road
Car Shop Pit Stop and DIY	Lower Brook Street
Halfords	Salop Road
Motorworld	Cross Street
Oswestry Motaquip	Middleton Road

Catalogue Shops

Argos	Smithfield Street
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Charity Shops

Cancer Research	Bailey Street
British Heart Foundation	Cross Street
Barnardo's	Cross Street
Help the Aged	Bailey Street
PDSA	Bailey Street ●
Red Cross	Cross Street
Scope	Cross Street
Severn Hospice	Market Gate

Chemists / Health / Beauty

Boots	Church Street
Chinese Medical Centre	Leg Street ●
Savers	Bailey Street
Superdrug	Cross Street
Willow Street Pharmacy	Willow Street
Willow Street Medical Centre	Willow Street

Computer Stores

Computer Centre	Smithfield Street
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Convenience Stores

The Late Shop (Co-op)	Castle Street
Lawrences Convenience Store	Church Street
Co-op	Victoria Road

MAP

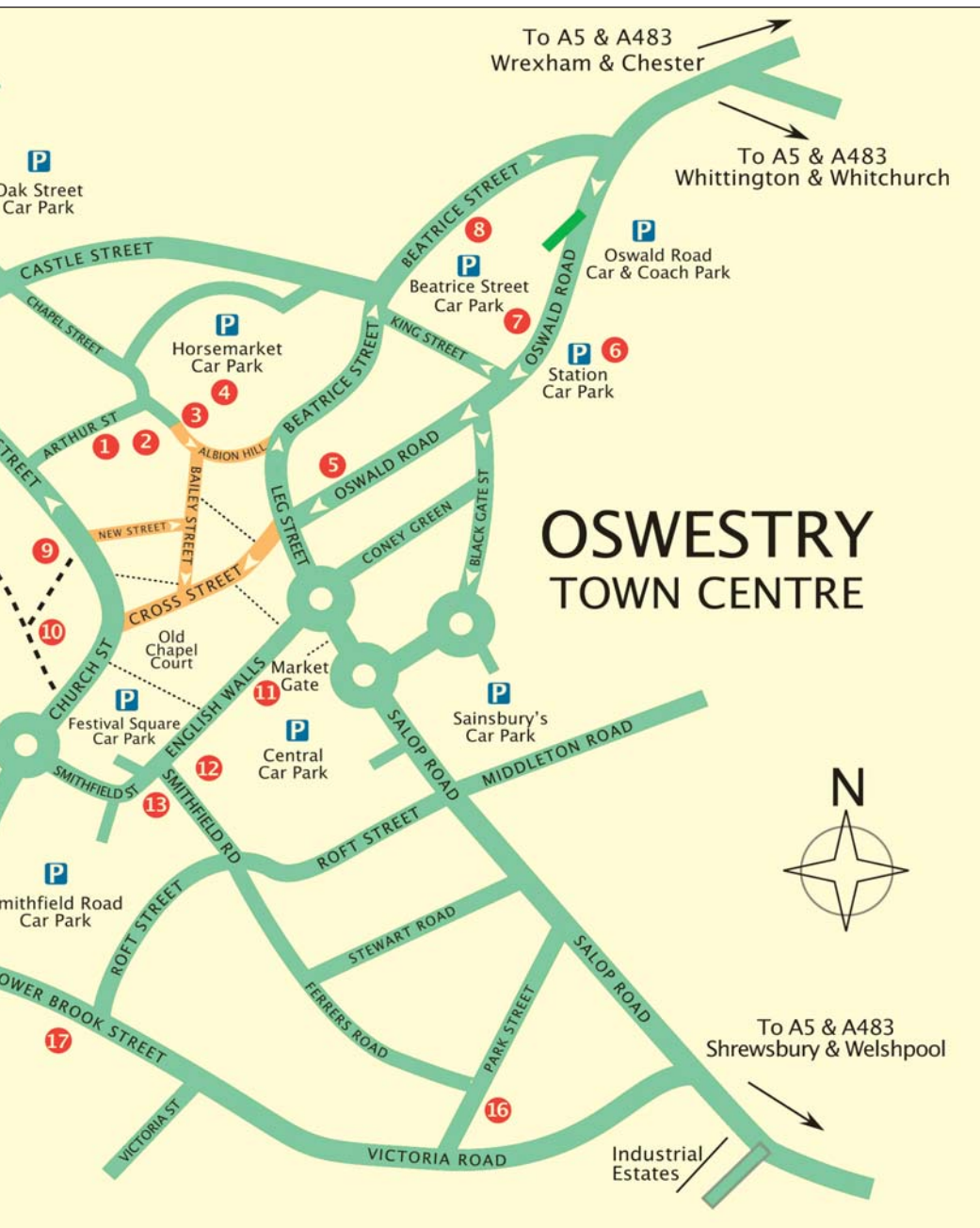
KEY

1. Library
2. Oswestry Borough Council
3. Oswestry Town Council–Guildhall
4. Market Hall – Powis Hall
5. The Qube & Shopmobility
6. Railway Museum
7. Bus Station
8. Disabled Toilet
9. Post Office
10. Public/Disabled Toilet Cae Glas Park
11. Public/Disabled Toilet Central Car Park
12. Wheelchair Accessible Ticket Machine
13. Memorial Hall
14. Heritage Centre/Tourist Information
15. St Oswald’s Parish Church
16. Police Station
17. Citizens Advice Shropshire

- Footpath
- Pedestrianised 10am–4pm
- Town Centre Passageways

NOT TO SCALE





OSWESTRY TOWN CENTRE

SHOPS WITH ACCESSIBLE ENTRANCE cont

Delicatessens

Helen's Deli Willow Street

Department Stores

Bon Marche English Walls
 M & Co Church Street
 Accessible Lift
 Peacocks Cross Street

DIY Stores

Car Shop Pit Stop and DIY Lower Brook Street
 Homebase Salop Road
 Automatic door
 Wilkinson New Street
 Automatic door

Discount Stores

Catalogue Surplus Willow Street ●
 Cool Trader English Walls
 Martin Brittens Clubhouse Leg Street ●
 Pound Stretcher Bailey Street ●
 Seconds Ahead Cross Street
 Sound as a Pound English Walls ●

Dry Cleaners

Oswestry Dry Cleaning Services Leg Street

Electrical Appliances / TV Equipment

Calkirks Market Gate
 Cambrian Cookers Coney Green
 Curry's Church Street

SHOPS WITH ACCESSIBLE ENTRANCE cont

Estate Agents

Halls Estate Agents	Oswald Road	
Katewood Estates	Leg Street	
Malcolm & Evans	Smithfield Street	Portable Ramp
Your Move	Oswald Road	

Fabrics

Textile Express	Church Street	
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Fashion - Children

Adams	Bailey Street	Automatic Door
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Fashion - General

Burton	Cross Street	
Bedazzled	Beatrice Street	
Chrissies	Cross Street	
Edinburgh Wool	Cross Street	
Frank Lloyd	Willow Street	
J. S. George Men's Formal Hire	Willow Street	●
M & Co	Church Street	Accessible Lift
Majors	Church Street	
Martin Brittens Clubhouse	Leg Street	●
Peacocks	Cross Street	
Rock Bottom	Church Street	
Seconds Ahead	Cross Street	

SHOPS WITH ACCESSIBLE ENTRANCE cont

Fashion - Women

Ashley Connor	Leg Street
Bon Marche	English Walls
Dorothy Perkins	Cross Street
Ethel Austin	Church Street
Just The Right Thing	Beatrice Street
Martin Brittens	Bailey Street ●
New Look	Cross Street
Out of Town	Upper Brook Street
Sissy Blu	Beatrice Street

Fast Food / Takeaway

Eastern Eye	Beatrice Street
Kwang Tung	Beatrice Street
New City Chinese	Church Street
Oswestry Tandoori	Beatrice Street
Salop Fishbar	Salop Road
Wots Cookin	Willow Street
USA Fried Chicken	Albion Hill

Fireplaces

Cambrian Fireplaces	Coney Green
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Florists

Hobo	Leg Street
Park Gates	Smithfield Street

Fruit and Vegetable shops

Covent Garden	Market Gate
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SHOPS WITH ACCESSIBLE ENTRANCE cont

Furniture & Household

Bailey's Beds	Leg Street	
Chapel House Interiors	Old Chapel Court	
John Read Antiques	Church Street	
JRK Suites	Market Gate	
M-Five Furniture	Oswald Road	
The Furniture Shop	Victoria Road	●
The Gates	Church Street	

Gift Shops

Mab & Co.	Church Street	
Rainbows End	English Walls	●

Hairdressers / Hairstylists

Aurora Hair Salon	Beatrice Street	
Capelli	Leg Street	
Icon Men's Hairstylist	Cross Street	
Gorgeous	Salop Road	Portable Ramp
The Royal Salon	Leg Street	
Studio 3	Beatrice Street	
Toni and Guy	Cross Street	

Hardware

Derwas Ironmongers	Roft Street	●
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Health Foods

Honeysuckle Wholefoods	Church Street	
Julian Graves	Bailey Street	

Insurance Brokers

Coversure	Beatrice Street	
D. C. Sharp	Upper Brook Street	

SHOPS WITH ACCESSIBLE ENTRANCE cont

Jewellers / Watches / Watch Repairs

Earthlink	Oswald Road	●
Northern Goldsmiths	Church Street	
R. J. Christians	Bailey Street	● Portable Ramp
Value Centre	Leg Street	

Key Cutting

Timpsons	Bailey Street	
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Kitchenware & Catering Supplies

Upstairs Downstairs	Leg Street	●
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Launderettes

Laundrette	Upper Church Street	
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Lighting

D.C. Lighting	Upper Church Street	
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Lingerie

Bare Essentials	Old Chapel Court	
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Major Stores

Argos	Smithfield Street	Automatic door
Boots	Church Street	Automatic door
Bon Marche	English Walls	
Burton	Cross Street	
CarpetRight	Salop Road	Automatic door
Halfords	Salop Road	Automatic door
Homebase	Salop Road	Automatic door
M & S	Smithfield Road	Automatic door
Peacocks	Cross Street	Automatic door
Superdrug	Cross Street	
W.H. Smith	Cross Street	
Wilkinson	New Street	Automatic Door
Woolworth	Bailey Street	Automatic Door

SHOPS WITH ACCESSIBLE ENTRANCE cont

Mobility Equipment / Aids

Shopmobility Oswald Road

Motorcycles & Accessories

Mike's Bikes Welsh Walls

Music

Music Makers Albion Hill

Newsagents

Lawrence Convenience Store Church Street
Vaughans Beatrice Street
W.H. Smith Cross Street

Off Licences

Bargain Booze Salop Road

Opticians

Lloyd Thomas Church Street Access from
Side Alley
Rayners Bailey Street
Schwarz Willow Street
Spec Saver Bailey Street

Pet Shops

Pet World Smithfield Street

Photography /Processing

Abbey Colour Church Street ●
Boots Church Street Automatic
Savers Bailey Street Door

SHOPS WITH ACCESSIBLE ENTRANCE cont

Pictures / Framing

Oswestry Framing Company	Leg Street	
Paperway in the Frame	Old Chapel Court	

Post Offices

Main Post Office	Willow Street	Induction Loop Accessible Counter
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Printers / Photo Copying

Lawrence Direct	Church Street	●
Lazer Graphics	Leg Street	
Paperway	Church Street	●

Public Buildings

The Guildhall	Bailey Head	WC Lift
The Heritage Centre	Church Place	Portable Ramp
The Library	Arthur Street	
The Memorial Hall	Smithfield Street	WC Lift

Public Houses

Bell Pub	Church Street	
Boars Head	Willow Street	WC
Black Gate	Salop Road	
Brooks Around The Corner	Church Street	WC
Eagles Inn	Bailey Street	
Highwayman	Shrewsbury Road	WC
Ironworks	Church Street	WC
Kings Head	Church Street	WC
Number 35	Willow Street	
Railway	Beatrice Street	
Red Lion	Bailey Street	
The Old Vaults	Church Street	
The Oswestrian	English Walls	
The Wilfred Owen	Willow Street	WC, Ramp with Bell

SHOPS WITH ACCESSIBLE ENTRANCE cont

Public Houses cont

The Old Vaults	Church Street	
The Oswestrian	English Walls	
The Wilfred Owen with bell	Willow Street	WC, Ramp

Restaurants / Wine Bars

Ayothaya	Beatrice Street	
Raj Mahal	Leg Street	
Red Rose Bangladeshi	Willow Street	
The Walls Restaurant	Welsh Walls	WC
Wilson's Wine Bar	Church Street	
Wynnstay Hotel	Church Street	WC

Saddler / Leather repairs / Sales

T. Jones & Son	Leg Street	●
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Second Hand Shops

Allsorts	Beatrice Street	●
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Shoe Shops

Clarkes Shoes	Cross Street	
Fab Feet	Upper Brook Street	
Hughes & Son Ltd.	Leg Street	
Just Shoes	Cross Street	
Shoes by Camilla	Market Gate	
Stead & Simpsons	Bailey Street	

Solicitors

W. Brown & Lloyd	Willow Street	
Gwilym, Hughes & Partners	Willow Street	
Milton, Francis & Hughes	Willow Street	

SHOPS WITH ACCESSIBLE ENTRANCE cont

Sports Goods / Sportswear

P.R. Sports	Willow Street	
Sports World Direct	Cross Street	
Salopian Sports Centre	Leg Street	●

Stationery / Office Supplies

Hollis Office Supplies	Salop Road	
Lawrence Direct	Church Street	●
Paperway	Church Street	●
W.H. Smith	Cross Street	

Supermarkets

Aldi	Oswald Road	Automatic Door
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Cool Trader	English Walls	Automatic Door
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Iceland	Oswald Road	Automatic Door
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FreshQuick	English Walls	Automatic Door
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M & S Simply Foods	Smithfield Road	Automatic Door
		Also Automatic Door and Ramped Rear Entrance from Smithfield Street Car Park

Sainsbury	Black Gate Street	Automatic Door Scooter, Wheelchair
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Somerfield	Oswald Road	Automatic Door Scooter, Wheelchair
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SHOPS WITH ACCESSIBLE ENTRANCE cont

Telephone Sales / Service

Carphone Warehouse	Bailey Street	●
Ocean	Church Street	
Ocean	Smithfield Street	Portable Ramp
Tiny Phones	Oswald Road	

Toy Shops

Fun Fair	Leg Street	
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Travel Agents

First Choice	Cross Street	
Going Places	Cross Street	
Liberty Travel	Cross Street	
Thomas Cook	Cross Street	
Thompsons Travel Agents	Bailey Street	
Travelcare	Cross Street	

Upholsterers

Day's Re-Upholstery	Salop Road	
K. Davenport	Beatrice Street	

Veterinary Centres

Park Issa	Salop Road	●
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PLACES OF WORSHIP



All Saints Church of England
Old Chirk Road, Gobowen
Contact Number: 01691 661226



Albert Road Evangelical Church
Albert Road, Oswestry
Contact Number: 01691 690373



Cornerstone Baptist Church
Lower Brook Street, Oswestry
Contact Number: 01691 655379



Carreg Llywd Evangelical Church
Laburnum Drive, Oswestry
Contact Number: 01691 655546 (24hrs).



Christ Church United Reform Church / Presbyterian
Church of Wales
Arthur Street, Oswestry
Contact Number: 01691 671277
(10:00 until noon, Mon-Fri)



Greek Orthodox Church
Otley Road, Sutton, Bomere Heath
Contact Number: 01939 291078



Holy Trinity Parish Church
Roft Street, Oswestry
Contact Number: 01691 679306

PLACES OF WORSHIP cont



Kingdom Hall of Jehovah's Witness
Coney Green, Oswestry
Contact Number: 01691 661009

Oswestry Methodist Church
Castle Street, Oswestry
Contact Number: 01691 672946



Our Lady Help of Christians and St. Oswald RC
Upper Brook Street, Oswestry
Contact Number: 01691 652248.



Seion Church Presbyterian Church of Wales
(Welsh Spoken)
Park Avenue, Oswestry
Contact Number: 01691 654234



St. Oswald Parish Church
Anglican



Church Street, Oswestry
Contact Number: 01691 652861 or 653467



Automatic doors and lift to St. Oswald Parish Centre



St John the Baptist
Church Street, Whittington


























Contact Number: 01691 652222



The Holy Anglican Church
(Western Rite)
Penylan Lane, Oswestry
Contact Number: 01691 654019

EATING OUT

Selections of places to eat that are known to have a wheelchair accessible toilet. They offer a wide variety of foods from Bar Meals to Italian Cuisine. Please contact the individual establishment for opening times and reservation enquires.

Brooks Around the Corner Church St, Oswestry	01691 654742	 	Low step
The Highwayman Shrewsbury Rd, Oswestry	01691 652632	 	
Little Chef / Burger King Mile End, A5, Oswestry	01691 657063	  	
The Orangery Restaurant Derwen College Garden Centre, Gobowen	01691 661234	  	
Lion Quays A5 Nr. Gledrid, Oswestry	01691 684300	  	
Lord Moreton A5 Gledrid (Roundabout)	01691 778888	  	
The Hand Chirk	01691 773472	  	
Jugs Restaurant Llansantffraid	01691 828324	 	
Queens Head Hotel Queens Head, Oswestry	01691 610255	 	

EATING OUT cont

Station House Llansantffraid	01691 828478	 
Sweeney Hall Hotel Restaurant Sweeney, Oswestry	01691 652450	  
The Walls Welsh Walls, Oswestry	01691 670970	  Limited
West Arms Hotel Llanarmon Dyffrin Ceiriog	01691 600665	 
White Lion Castle Street, Whittington	01691 662361	  
Wilfred Owen Willow St, Oswestry	01691 684910	  
Wynnstay Hotel Church St, Oswestry	01691 655261	  

DISABLED HOLIDAY INFORMATION

For details of accessible accommodation in the area contact:
Disabled Holiday Information, P.O. Box 186, Oswestry,
Shropshire, SY10 1AF.
Please include an A5 (6x9inches) S.A.E. (2 x 1st. class stamps).

E-mail: info@disabledholidayinfo.org.uk
Visit www.disabledholidayinfo.org.uk

The following wheelchair users guides are available from
Disabled Holiday Information and tourist information points
around the County.

The Wheelchair User's Guide to Accessible Attractions in
Shropshire

The Wheelchair User's Guide to Accessible Countryside Sites
and Trails in Shropshire and the Borderlands

The Wheelchair User's Guide to Accessible Activities in and
around Shropshire

The Wheelchair User's Guide to Accessible Transport in
Shropshire

Contact:

Tourist Information, Oswestry Heritage Centre,
2 Church Terraces,
Oswestry, SY11 2TE.
Telephone 01691 662753 / 657811

Tourist Information,
Mile End Services, Shrewsbury Road,
Oswestry, SY11 4JA.
Telephone: 01691 662448

DISABLED HOLIDAY INFORMATION cont

Accessible Hotels in Oswestry

Lion Quays Hotel
Moreton, Nr. Weston Rhyn,
Chirk, Wrexham, SY11 3EN
Telephone: 01691 684300.
www.lionquays.co.uk

Moreton Park Lodge
Moreton Park, Gledrid,
Chirk, Wrexham, LL14 5DG
Telephone: 01691 776666.
www.moretonpark.com

Travel Lodge
Mile End Services,
Oswestry, SY11 4JA
Telephone: 0871 984 6096.
Fax: 01691 676052
www.travelodge.co.uk

PLACES TO VISIT IN OSWESTRY AND THE LOCAL AREA

The Guildhall

Bailey Head, Oswestry



The Guildhall was built in 1893 in the French style and now houses the Town Council Offices and the Attfield Theatre. The Town's Archives are held in the Guildhall and can be seen by appointment. There is a hearing loop at reception, a microphone system in the Council Chamber and an accessible toilet. There is also an accessible lift to the Attfield Theatre on the second floor. The earliest history of the Attfield Theatre Company dates from 1928 and the company moved to the Guildhall in 1972 where it produces several plays each year.

For details of future productions and ticket information contact the Town Council, 01691 680222, or check the website - www.attfieldtheatre.co.uk

Powis Market Hall and Horsemarket

Bailey Head, Oswestry



Oswestry has a long history as a thriving market town, attracting visitors from a wide area. William Lord Fitzalan granted Oswestry's first market charter in 1189 when the wool trade was an important source of income for the town. Today a wide selection of goods is on sale from traditional to modern. The Powis Market Hall houses the indoor market on Wednesdays, Fridays and Saturdays. There are automatic entrance doors from the Horsemarket and there is a ramp to the second floor, although it is rather steep and assistance may be required. The outdoor market on the Horsemarket and Bailey head is held every Wednesday (all year) and on Saturdays during the summer.

A popular Farmers' market is held on the last Friday of each month.

PLACES TO VISIT IN OSWESTRY AND THE LOCAL AREA cont

Cae Glas Park



Whilst shopping or wandering around the town centre why not take the opportunity to visit Cae Glas Park. The main entrance is from Church Street, through the magnificent gates that are flanked by the War Memorial. Once the formal garden for a local mansion, the park is now an oasis within the town centre renowned for its' award winning floral displays. There is a sensory garden to be explored and it is a tranquil spot to take a break. The park has a children's play area, Bowling Green and bandstand. There is a popular annual music festival held each summer. Details are available from the Town Council. The paths are level and there are accessible toilets.

St. Oswald's Parish Church and the Broad Walk,

Church Street, Oswestry.



The Church was used as an observation point during the siege of Oswestry by Cromwell's army. The medieval fabric has been remodelled and restored over the years. The church contains a memorial to the Yale Family who founded Yale University in America. The Broadwalk contains a memorial Plaque for World War 1 Poet Wilfred Owen, who wrote many immortal poems such as "Dulce ET Decorun est". Wilfred Owen was born at Plas Wilmot, Weston Lane, Oswestry.

Oswestry Heritage Centre

In 1407 the Holbache Grammar School was founded in this building, then the second oldest school in the country. The Reverend Spooner was a former student at the School. It is a fine example of a timber frame building and although access is difficult (narrow corridors) it is worth a visit. Local art and craft exhibitions are staged on a regular basis and it houses the Tourist Information Centre. Portable ramp available.

PLACES TO VISIT IN OSWESTRY AND THE LOCAL AREA cont

Qube Art Gallery

Oswald Road,
Oswestry.



Qube Gallery provides a show space for exciting new art works and a gallery for emerging and established artists of local, national and international renown. Exhibitions are held regularly including exchange exhibitions from European Art Centres. The gallery is fully accessible.

Derwen College Earth Centre

Gobowen,
Oswestry.

Tel: 01691 661234 (main switchboard)



Access to the Earth Centre is through wheelchair accessible kissing gates and there is a 750-metre trail around the five-year-old arboretum of indigenous trees, with a pond and an accessible bird hide. It is a level site with good paths and benches are provided. There is also a small garden centre and tearoom or you can enjoy a meal at the Orangery restaurant.

Park Hall Countryside Experience,

Burma Road, Park Hall,
Oswestry

Tel: 01691 671123.

E-mail: rachel@parkhallfarm.co.uk

www.parkhallfarm.co.uk



130 acre farm, 80% of activities undercover, featuring farm machinery museum, classic cars and motorcycles, quad bikes, farm animals and rare breeds, working shire horses, wagon rides, small animals collection, adventure playground and children's driving school. The farm is also the home of the Welsh Guards Museum. Good access to most areas. Accessible Toilets

PLACES TO VISIT IN OSWESTRY AND THE LOCAL AREA cont

The Mere,

Mereside,
Ellesmere, SY12 0HD
The Meres Visitor Centre,
Tel: 01691 622981



Large freshwater lake sited on the edge of Ellesmere with abundant wildlife, water loving birds and beautiful gardens, including a sensory garden and disability trail.

The Visitor Centre is open from Easter to December, weekends only from September. There are interactive CCTV cameras covering the Heronry from March until May, with over 20 nests regularly used. Take to the water on Ellesmere's safe and stable flat-bottomed "Wheelyboat" which must be pre-booked by phone on 01948 880159. The bow ramp allows easy access for wheelchairs and people with mobility problems. Fitted with an electric motor the boat can be manoeuvred with minimum effort. Disabled Parking and Toilets (Radar key).

Llanymynech Heritage Area



This is a nationally significant heritage area containing one of three remaining Hoffman Lime Kilns in the country. Opening in the early summer of 2008 is a mile long circular wheelchair accessible route that passes right through the Limestone Kiln. N.B. There are some steep gradients so manual wheelchair users may require some assistance. Leaflets are available from Oswestry Tourist information centres. The visitor centre is open on Sundays between Easter and September and on Saturdays during July and August and there is a disabled toilet in the visitor centre.

PLACES TO VISIT IN OSWESTRY AND THE LOCAL AREA cont

Whittington Castle,

Whittington,

Oswestry.

Tel: 01691 662397

www.whittingtoncastle.co.uk

E-mail: Whittington.castle@btinternet.com



One of the Marches Castles, steeped in history, the present castle dates from 1221 although it is believed that fortifications have been on the site since the ninth century. Noted for its twin towered gatehouse and the location of one of Britain's earliest medieval gardens, featuring a rare viewing mound, the Whittington Castle Preservation Trust manages Whittington Castle. The Trust was awarded a £950,000 Heritage Lottery Fund Grant that has led to the restoration of the gatehouse towers and the Elizabethan cottage built onto the north gate tower. A new timber bridge over the extended moat provides wheelchair access to the inner bailey. There is a lift to the first floor of Castle Cottage. The grounds are open all year while the tearooms and bookshop are open from 10am to 4pm Wednesday – Sunday.

Chirk Aqueduct



The Shropshire Union Canal passes over one of Thomas Telford's magnificent aqueducts with views of the Ceiriog valley. There is limited parking at Monk's Bridge, Chirk Bank with a well-maintained towpath (part tarmac) leading to the aqueduct.

PLACES TO VISIT IN OSWESTRY AND THE LOCAL AREA cont

Shropshire Union Canal Shop and Tearoom

Maesbury Marsh.



Wheelchair accessible shop and tearoom with disabled parking (no toilet). From the car park there is 10 metre trip on the public highway (no footpath) to access a gate to the level rolled surface towpath going East towards Queens Head, past Maesbury Basin, for approximately 1 mile where you will need to turn round, and West towards Maesbury Hall for approximately half a mile where you will need to turn round.

Tearoom opening times: Mon - Sat 9am to 6pm,
Sundays 10am to 5pm.

Grid reference Landranger 126 SJ 309248



FESTIVAL SQUARE